Tetherfi Learning Quick User Guide

Welcome to the Tetherfi Learning Platform! This quick guide will help you get started with using Tetherfi Leaning — our centralized platform for training, certification, and learning resources.

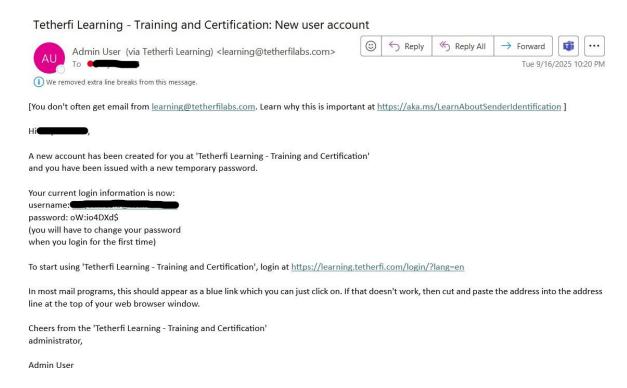
1. Introduction

The Tetherfi Learning platform is designed to help partners, to access learning materials, track progress, and enhance skills through structured online courses. It serves as a one-stop solution for training, assessments, and certifications.

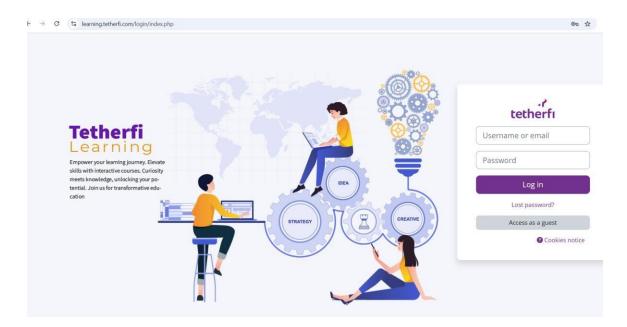
2. Getting Started

Follow these steps to log in and access your learning dashboard:

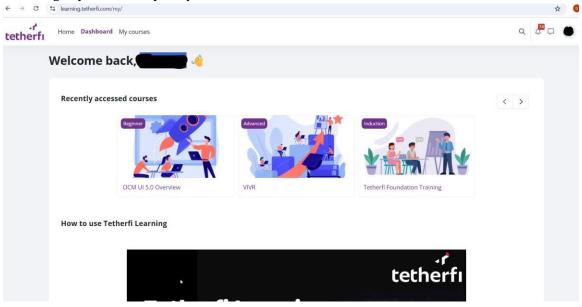
- 1. Go to the Tetherfi Learning login page: https://learning.tetherfi.com
- 2. If you are a new user, check your registered email for an activation link with reset password option



3. Enter your username and password to login.



4. After login, you will see your personalized Dashboard.



3. Navigating Tetherfi Learning Portal

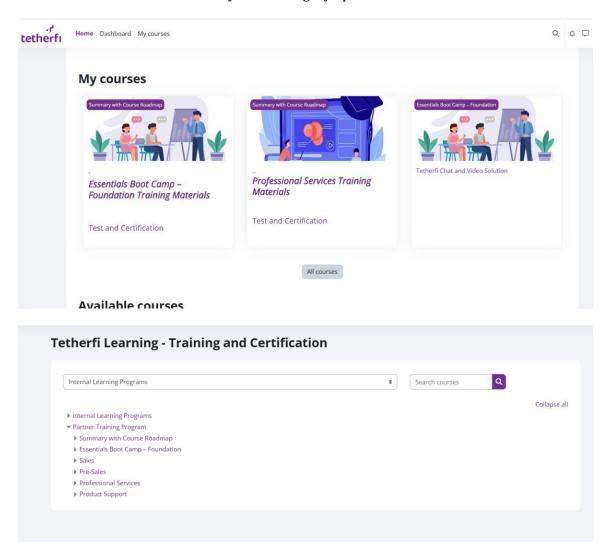
Once logged in, you'll see 3 main sections:



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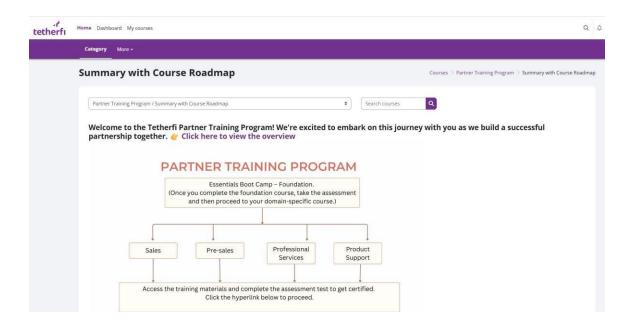
Home: Home page will display list of my courses and available courses.

Click on All Courses It will show you the category option.



From the category select Summary With Course Roadmap.

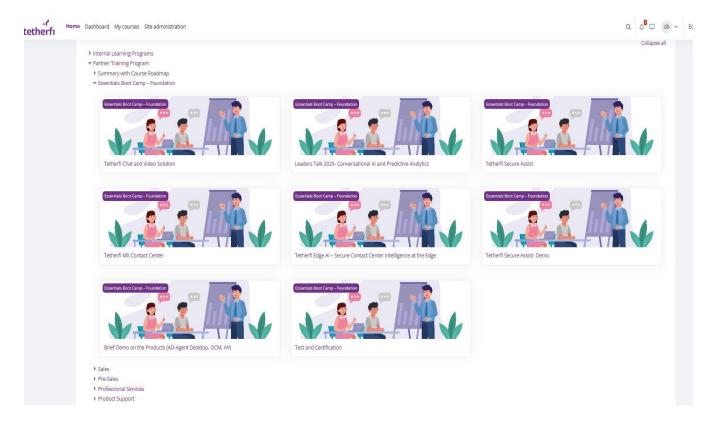
It contains summary of course roadmap along with the downable PPT option (<u>Click</u> here to view the overview) which contains **Partner Enablement Overview**.



Dashboard: Lists your enrolled Recently accessed courses.

My Courses: Displays all available enrolled courses based on your role and access permissions.

<u>Essentials Boot Camp – Foundation</u> contains all basic foundation level 7 courses followed by the test and certificate.

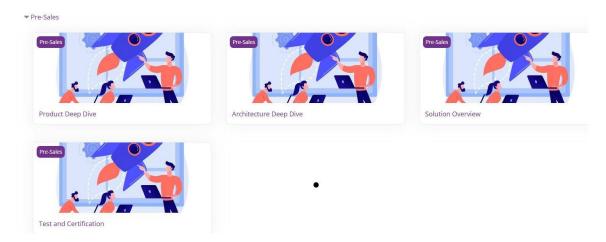


Once the <u>Essentials Boot Camp – Foundation</u> test is cleared then the domain specific courses are added based on the role.

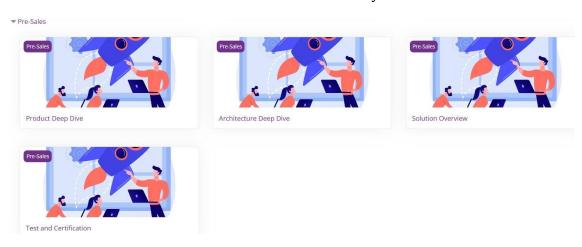
For Sales below list of causes are available followed by the Test and certificate



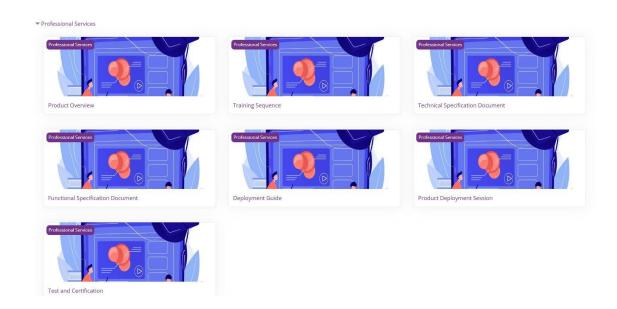
For Pre-Sales below list of causes are available followed by the Test and certificate



For Pre-Sales below list of causes are available followed by the Test and certificate



For Professional Services below list of causes are available followed by the Test and certificate.



For Product Support below list of causes are available followed by the Test and certificate



4. Accessing Learning Materials

To start learning:

- Click on your course name Home
- Watch video lessons and download course materials.
- Attempt quizzes or assignments where applicable.
- Use the navigation panel on the left to move between modules.

5. FAQs

- Q1: I forgot my password. What should I do?
- → Click on 'Forgot password' on the login page and follow the instructions.
- Q2: I can't see my course after login.
- → Ensure you are enrolled. Contact your manager or the LMS admin.
- Q3: My course is not showing as complete.
- → Verify if all modules are marked complete and the completion criteria are met.

6. Tips for Best Experience

- ✓ Use **Google Chrome** or **Microsoft Edge** for best experience.
- ✓ Keep a **stable internet connection** while watching videos.
- ✓ Log out after completing your session for security.
- Check your email for new course notifications.

For any further assistance or training-related queries, please reach out to the Tetherfi L&D team.

learning@tetherfi.com